



# SOCIAL HOUSING REGULATORY AUTHORITY

## BENEFICIARIES



Reviving Cities  
through Social Housing

## WHO ARE WE AND WHAT DO WE DO?

We invest in social housing projects and accredit social housing institutions (SHIs) in order to foster the development of sustainable and integrated communities. We regulate SHIs who develop and manage social housing projects to ensure high quality rental housing is available and affordable to the low to middle income group.

## WHAT IS SOCIAL HOUSING?

Social housing is rental accommodation for people who earn between R1 500 and R15 000 per month and therefore do not qualify for BNG housing or a housing bond.

Social housing is partly subsidised by the government and therefore this high-quality accommodation is kept at affordable rental rates.



## WHAT ARE THE BENEFITS OF LIVING IN A SOCIAL HOUSING PROJECT?



Social housing provides affordable and well located rental accommodation which is secure, close to places of work, transport, schools, shops, recreational facilities and other social amenities.

## WHO QUALIFIES FOR SOCIAL HOUSING?

To qualify for social housing, beneficiaries need to meet the following criteria:

- Household income between R1500 - R15000;
- You must be 21 years or older;
- Clean credit record (affordability);
- South African citizen or permanent resident;
- Married or single, with or without dependents;
- Competent to contract; and
- Able to pay the required monthly rental.



## WHAT IS THE ROLE OF SOCIAL HOUSING INSTITUTIONS (SHIs)?



- They are required to comply with all applicable legislation and apply to be accredited by the SHRA to become registered SHIs;
- They must have all projects accredited by the SHRA before the SHRA can invest its consolidated capital grant (CCG) in the project;
- They develop or manage social housing stock.

## HOW CAN I ACCESS SOCIAL HOUSING?

This can be done by contacting the individual SHI or other delivery agent (ODA) operating in the area you would like to live in. Please visit [www.shra.org.za](http://www.shra.org.za) to see our register of SHIs.



## CAN I OWN MY UNIT?



No, applying to rent a social housing unit means you can never own the unit as the law does not allow for ownership of social housing units. All tenants sign a lease, which is a rental agreement, and this is the only way to access social housing in South Africa. The government does, however, have programmes within human settlements that assist people who want to own homes.

## WHAT IF I HAVE AN ISSUE WITH MY LANDLORD?

If a tenant feels they have been unfairly treated by their landlord, they can contact the Rental Housing Tribunal at their Provincial Department of Human Settlements. This is a free service that provides speedy resolution to complaints through a simplified procedure, without the involvement of attorneys.



For further information, please contact us on  
011 274 6200 / [info@shra.org.za](mailto:info@shra.org.za) / [www.shra.org.za](http://www.shra.org.za)

SHRA is an entity that falls under the National Department of Human Settlements.

### **Social Housing Regulatory Authority**

**Physical address:**

Sunnyside Ridge Office Complex  
Sentinel House,  
3rd Floor,  
32 Princess of Wales Terrace,  
Parktown,  
Johannesburg,  
South Africa.

**Postal address:**

Postnet Suite 240,  
Private Bag X30500,  
Houghton,  
2041.

Tel: +27 11 274 6200

Email: [info@shra.org.za](mailto:info@shra.org.za)

[www.shra.org.za](http://www.shra.org.za)



**human settlements**

Department:  
Human Settlements  
REPUBLIC OF SOUTH AFRICA

